CPLUG 2009-03-10 Magento and VirtualBox

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http://mythic.tv



These slides will be at http://bob.igo.name

Magento and VirtualBox



http://magentocommerce.com



http://VirtualBox.org







| mythic | | | | Dive into MythTV! | |
|-------------------------------------|----------------------------|-------------------------------|---------------------------|---|--|
| mycme | | | My | Account My Cart Checkout Log In | |
| | | | | | |
| | | | | | |
| Antennas Cables and Adap | iters Capture/Tuner Devi | ices Controls Coolin | ng Input Devices Power Su | pplies Remote Controls | |
| Speakers Systems Video | o Converters | | | | |
| | | | | | |
| <u>lome</u> / Capture/Tuner Devices | | | | | |
| SHOP BY | Capture/Tuner E | Devices | | MY CART | |
| SHOPPING OPTIONS | Internal and external tele | vision tuner and/or video cap | ture devices. | You have no items in your shopping cart. | |
| PRICE \$ 110.00 - \$ 120.00 (1) | 2 Item(s) | | Show 9 🗾 per page | | |
| <u>\$ 160.00 - \$ 170.00</u> (1) | View as: Grid List | | Sort by Best Value 💌 🕇 | COMPARE PRODUCTS | |
| MANUFACTURER | | | | You have no items to compare. | |
| pcHDTV (1) SiliconDust (1) | | | | | |
| SinconDust (1) | 1000 | HD HomeRun | | Authorize.Net | |
| | | | | Click | |
| NEWSLETTER | 4 | | | | |
| Sign up for our newsletter: | | | | COMMUNITY POLL | |
| Subscribe | <u>hd-5500</u> | HDHomeRun | | How have your TV-watching habits changed? | |
| | \$ 113.95 | \$ 160.55 | | O I watch TV from broadcast | |
| | Add to Cart | Add to Cart | | towers, satellite, or cable. | |
| | Add to Compare | Add to Compare | | traditional sources, but I sometimes watch TV | |
| | | | | shows online. | |
| | 2 Item(s) | | Show 9 🗾 per page | I watch TV from traditional sources as often as I | |
| | View as: Grid List | | Sort by Best Value 📩 ↑ | watch it online. | |
| | | | | I mostly watch TV shows online, but I sometimes | |
| | | | | watch TV shows from traditional sources. | |
| | | | | O I only watch TV online. | |
| | | | | Vote | |

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Magento

| mythic | | Global R | ecord Search | | Log | ged in as | Tue: | sday, March 10, 2009 <u>L</u> |
|------------------------------|-------------------|------------|--|-------------|--------------|-----------|------|---------------------------------|
| Dashboard Sales Ca | talog Customers F | Promotions | Newsletter | CMS | Reports | System | | 🕜 Get help for this |
| Current Configuration Scope: | General | | | | | | | Save Co |
| Default Config | <u> </u> | | | | | | | |
| Manage Stores | Countries opt | ions | | | | | | |
| Configuration | Default count | try | United Stat | es | | | • | |
| GENERAL | Allow countrie | es | Brazil British Indian Ocean Territory British Virgin Islands | | | | | |
| General | | | | | | | | |
| | | | | | | | | |
| Web | | | Brunei | | | | | |
| Design | | | Bulgaria | | | | - | |
| Currency Setup | | | Burkina Fas | 50 | | | | |
| Store Email Addresses | | | Cambodia | | | | | |
| Contacts | | | Cameroon | | | | | |
| | | | Canada | | | | - | |
| CATALOG | | | | | | | | |
| Catalog | Locale option | s | | | | | | |
| Inventory | | | | | | | | |
| Google Sitemap | Timezone | | Eastern Sta | ndard Tim | ne (America/ | New_York) | - | |
| RSS Feeds | Locale | | English (Ur | ited State: | s) | | • | |
| Bestsellers | First Day of W | Veek | Sunday | | | | • | |
| MostViewed | | | | | | | _ | |
| Email to a Friend | Weekend Da | ys | Sunday | | | | - | |
| | | | Monday | | | | - | |
| CUSTOMERS | | | Tuesday | | | | - | |
| Newsletter | | | Wednesday Thursday | | - | | | |
| Customer Configuration | | | Friday | | | | - | |
| Wishlist | | | Saturday | | | | | |
| | | | | | | | | |
| SALES | | | | | | | | |
| Sales | | | | | | | * | |
| Sales Emails | | | | | | | | |
| PDF Print-outs | | | | | | | | |
| Tax | | | | | | | | |
| Checkout | | | | | | | | |
| Shipping Settings | | | | | | | | |
| Shipping Methods | | | | | | | | |

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eCommerce Options

- osCommerce
 - spaghetti code
- ZenCart
 - osCommerce fork (spaghetti and meatballs)
- VirtueMart
 - Joomla! + some custom code (fundamental installation problems)
- Magento
 - modular design, upgrade function, core includes lots of functionality





Why Magento?

 Smooth installation (*), modular design, easy to install add-ons, easy upgrades (**)

- Hold on, there are asterisks up there.
- It's all about timing.

(*) of 1.1.6 mythic (**) mostly



Functions of an eCommerce Site

- Customers need to find your products/store.
- Customers need to contact you.
- Customers need to be able to pay you.
- Admins need to be able to add/update items.
- Admins need to be able to refund or discount.
- Admins need to be able to walk an order from start to finish, updating customer along the way.
- Admins need to be able to update store software when a new version is released.





Magento's Virtues (1/2)

- For the most part, Magento makes eCommerce easy.
- Examples:
 - Just plug in authorize.net info and you can process credit cards 100% from the store.
 - Magento uses a local postfix installation for all outgoing email.
 - GUI-driven workflow for adding/updating products
 - Easy to create shipping rules for different countries
 - Coupon functionality is built in.





Magento's Virtues (2/2)

Examples:

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- Customers can check out without creating an account. People seem to prefer this.
- Even the default theme and layout are professional.
- Lots of bonus(*) features like searching on price range, recommending related products, etc.
- Nice charts and reports
- Lots of extensions available. Some free, some \$.
- For a full list of Magento features, see:
 - http://www.magentocommerce.com/features

(*) to me, anyway; I used osCommerce StormLogic....

Magento's Imperfections (1/3)

- Some workflow is unintuitive, but learnable, such as...
 - Magento relies heavily on its cache, so you need to refresh several different caches before your product updates are applied.
 - Order processing happens on several different screens
- While upgrading is easy...
 - not all releases are tested thoroughly. Some upgrades will break major things.
 - some theme/layout items are in core files that get clobbered after upgrading
 - there's built-in backup, but no built-in restore





Magento's Imperfections (2/3)

- Some major bugs (e.g. Google Base integration, product image uploading) remain unfixed for an unfathomably long time, even if the fix is simple.
- It's not clear how to get code contributions to developers.
- Some releases happen within days of the last release.

| <pre>1.1.6:</pre> | 2008-09-17 | 1.1.7: | 2008-11-19 |
|-------------------|------------|----------|------------|
| 1.1.8: | 2008-11-26 | 1.2.0: | 2008-12-29 |
| • 1.2.0.1: | 2008-12-30 | 1.2.0.2: | 2009-01-12 |
| • 1.2.0.3: | 2009-01-23 | 1.2.1: | 2009-02-02 |
| • 1.2.1.1: | 2009-02-23 | 1.2.1.2: | 2009-03-03 |

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Magento's Imperfections (3/3)

- Opinion / Qualitative:
 - The community seems to be largely on its own.
 - Community bug reports may be in a ghetto compared with commercial bug reports.
 - Eats a lot of RAM (need 512MB to avoid slowness)





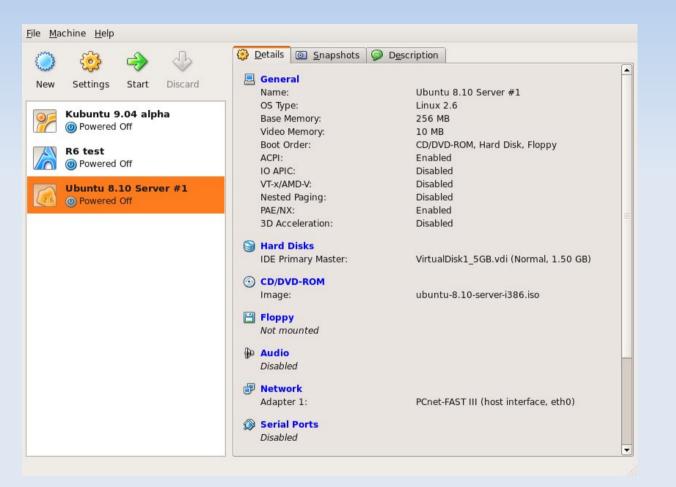
Questions About Magento?

- Performance optimization
 - http://www.magentocommerce.com/group/view/168
- Demo after talk





VirtualBox







VirtualBox

| | General | General | | | | |
|---------|---|--|--|--|--|--|
| 9 | Hard Disks | | | | | |
| \odot | CD/DVD-ROM | Basic Advanced Description Other | | | | |
| | Floppy Audio Network Serial Ports USB Shared Folders Remote Display | Lisst Advanced Description Other Identification Name: Ubuntu 8.10 Server #1 Operating System: Linux Image: | | | | |
| | <u>H</u> elp | Cancel 4 | | | | |





Why use a VM?

- In general...
 - Easier, cheaper, and faster than working with physical hardware
- For Magento...
 - Essential for testing Magento and installation/ upgrade process before going live.
 - Pre-deployment, I used two VMs, one stable, one testing, then switched.
 - Post-deployment, I use a VM to test upgrades and other site changes.





VirtualBox's Virtues

- Free (as in beer)
- VirtualBox 2.1.4 is dead simple to use with little help
- Thorough, up-to-date documentation online
- In Ubuntu, it automatically builds the necessary kernel libraries that it needs
- Network bridging works automatically
- Performs very well on my 2GHz Core 2 Duo with 2GB RAM
- Caveat: I need few features from a VM





VirtualBox's Imperfections

- It's closed source (as in most beer)
 - There is an Open Source version (VirtualBox OSE) but it lags behind the closed-source version in features and functionality.
 - In my case, I tried OSE first and switched to the proprietary version because OSE didn't work with certain kernel versions.
 - I would recommend trying OSE first, and only switching to the proprietary version if needed.
- VM can't follow the host machine to another network device.





Questions About VirtualBox?

Demos next!



